



Lend a *helping hand* to a neighbor in need this holiday season



Nov. 15 through Dec. 15



Bring nonperishable food items to Butler Rural Electric Cooperative's office at 3888 Stillwell Beckett Road in Oxford Monday through Friday, 7:30 a.m. to 4:30 p.m. or call 513-867-4400 to make a monetary donation.



Items are given to local food banks and churches to give to families in need.



You will be entered into a drawing to win a \$50 bill credit for every 10 items or \$10 you donate!



Butler Rural Electric Cooperative, Inc.

Your Touchstone Energy® Partner 

*New feature!*

# SELF-SERVE PHONE NUMBER



**CALL 855-940-3867 TO MAKE PAYMENTS + REPORT OUTAGES**

Self-Serve is a feature that allows you to quickly make payments and report power outages directly to our outage management system without experiencing busy signals.

Save time and save your phone number as a contact in SmartHub before using Self-Serve. Follow the steps below to do so:

1. Download the free SmartHub app in the App Store or Google Play

2. Sign in to your SmartHub account

3. Select Notifications > Manage Contacts > Add Phone Contact

You can save multiple phone numbers in SmartHub. It will take up to 48 hours for a new phone number to be recognized by our outage management system. Members with multiple Butler Rural Electric Cooperative accounts must enter their account number each time they use Self-Serve.

## USING SPACE HEATERS COSTS MORE THAN YOU THINK



### Use our space heater calculator to find out how much they add to your bill!

As temperatures drop, you may begin using space heaters. Space heaters can consume a lot of energy when used for long periods of time, even those that claim to be energy efficient. All space heaters are energy hogs. They use roughly 1,500 watts of energy per hour, which adds up to **\$72.90 per month** when used 12 hours a day.

Be especially cautious using space heaters 24/7 in areas with larger heating loads, like an enclosed back porch. You will spend less adjusting your thermostat or by using space heaters to heat small spaces for short periods of time.

Find out how much space heaters add to your electric bill by using the space heater calculator at [butlerrural.coop](http://butlerrural.coop) > Energy Solutions > Save Energy & Money > Home Energy Calculators.