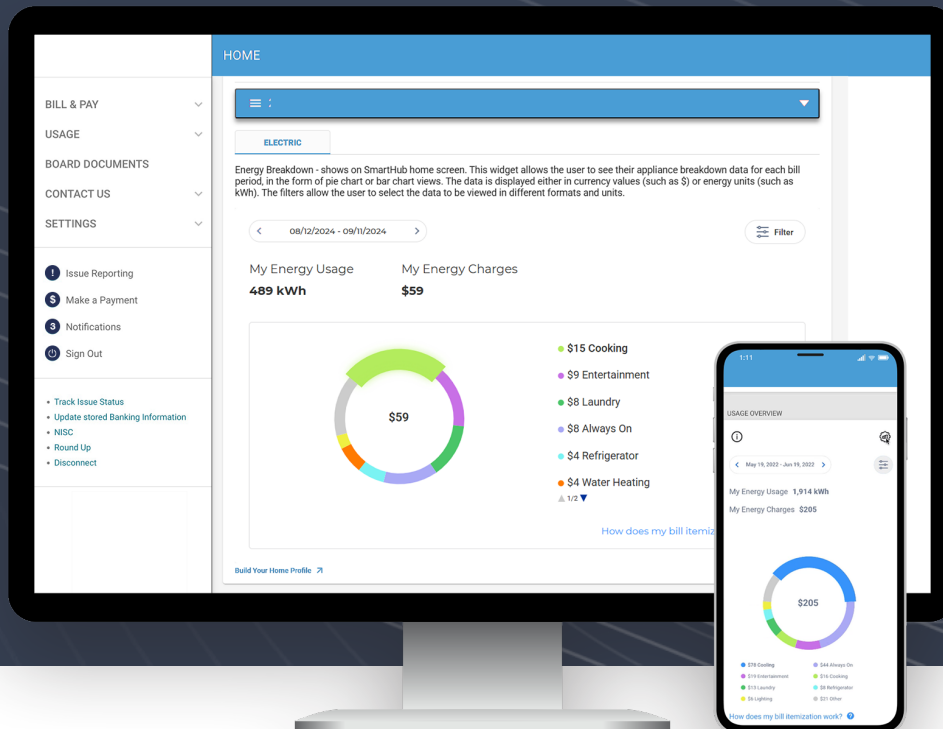


Home Energy Analytics Help You Save



APPLIANCE INSIGHTS

See exactly which appliances in your home consume the most energy.



TAILORED ENERGY TIPS

Receive energy-saving tips designed for your household's energy consumption.



INFORMED DECISIONS

Gain the knowledge and insights needed to manage your energy use effectively.




HOME PROFILE

Fine-tune the appliance itemization for a more precise breakdown of your energy use.

**DOWNLOAD THE
SECURE APP TODAY!**



**Butler Rural Electric
Cooperative, Inc.**

Your Touchstone Energy® Partner 

Learn more under the Usage tab in SmartHub



HOW TO REPORT POWER OUTAGES

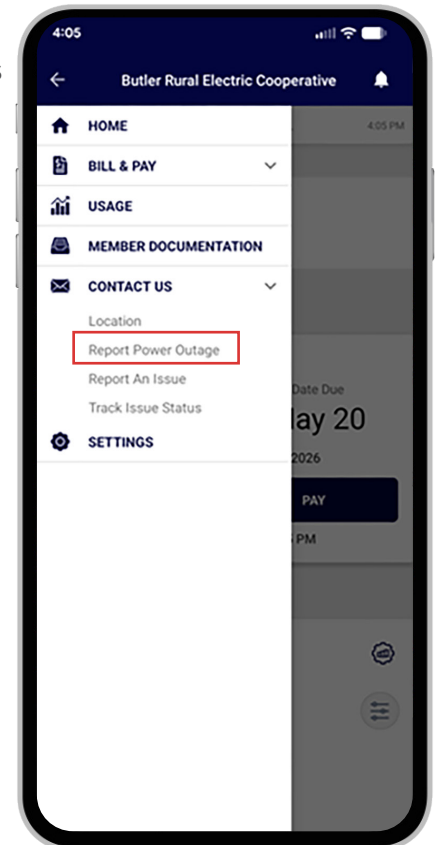
Report outages in SmartHub quickly and easily, anytime

OUTAGE? REPORT IT IN SECONDS

1. Login to SmartHub using the mobile app or online
2. Click the Report Power Outage button under Contact Us
3. Follow the prompts

YOUR HUB FOR OUTAGE NOTIFICATIONS

1. Login to SmartHub using the mobile app or online
2. Click Settings → Manage Notifications → Service
3. Enable outage notifications



Other outage information

REPORT OUTAGES VIA TEXT

Text **OUT** to **855-940-3867**. You must have a SmartHub account to use this feature and your cell phone number must be listed as a contact in SmartHub. To do so, sign into your SmartHub account and select Settings > Contact Methods > Add Phone. It will take up to 48 hours for a new phone number to be recognized by our outage notification system.

REPORT OUTAGES VIA PHONE CALL

Call **855-940-3867**, which is our self-serve phone number. You can also call our office at 513-867-4400.

TRACK OUTAGES

View current area outages on our interactive outage map at butlerrural.coop.

NEED ASSISTANCE? WE'RE HERE TO HELP

butler@butlerrural.coop | 513-867-4400



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